

Voluntary Principles on Security and Human Rights Galp Energia 2019 Annual Report

1. Introduction

Galp is an integrated energy player that develops profitable and sustainable businesses, aiming to create value for its stakeholders; with a mission to create energy, and share the energy created globally. Galp's activities are located mainly in 11 countries - Portugal, Spain, Brazil, Angola, Mozambique, Cape Verde, Guinea-Bissau, Eswatini, East Timor, São Tomé and Príncipe and Namibia.

Galp joined the Voluntary Principles on Security and Human Rights (VPs) in October 2016. Since then, the company has been working diligently towards finding ways in which to promote and integrate the VPs across its operations and business functions.

This report details Galp's implementation of the VPs over the course of 2019, as well as the next steps moving into 2020.

2. Policies, Procedures, and Related Activities

Galp continued to monitor and implement the procedures, the actions plans and projects identified in the previous years:

- Training on sustainability issues (which included human rights) and Galp's Code of Ethics for new employees;
- To promote full alignment of suppliers and service providers with the Code of Ethics and Conduct, we invited all of the tier 1 suppliers, representing approximately 100% of the total turnover in 2018, to hold an e-learning course on the topic (which included human rights);
- Monitoring of the hotline for reporting grievances through its Reporting of Irregularities Procedure ("Open Talk" Ethics Line); this includes incidents related to human rights by public/private security forces of Galp's activities. Galp's hotline for reporting irregularities is publicly available at: [Galp Reporting](#).
- Monitoring of the requirements (related with the VPs) established in the NT-R-008 Standard, Health, Safety, Social and Environmental Specific Requirements in Projects.
- Implementation of the Mozambique human rights assessment action plan. This is to be discussed in the next section.
- Human rights assessment on the activities of Petrogal Brazil, in which we interviewed workers and service providers including health and safety, child labour, discrimination and diversity, vulnerable groups and communities, among others.

3. Country Implementation

Galp In-country implementation of the VPs began in 2017 with a country human rights context review that was carried out in the countries where Galp has operations (Angola, Brazil, Cabo Verde, Guinea-Bissau, Mozambique, Namibia, Portugal, São Tomé and Príncipe, Spain and Swaziland) and, in 2018 the country assessment in Mozambique.

Upon conclusion of the country assessment in Mozambique, gaps in the security levels were identified in the supply chain. To address some of these gaps, in 2019 Galp:

- Provided a train the trainer on Voluntary Principles on Security and Human Rights for security forces to a safety security manager in partnership with Coginta NGO.
- Adapted and prepare the training materials to Mozambique reality.

Projects with an impact on local communities

During the course of 2019, there has been a development in projects in the areas of access to sustainable energy in Guinea-Bissau: FUMUKABA – a project that aims to promote the substitution of charcoal and firewood with butane gas in the preparation of food in 25,000 Guinean households; and Mozambique: ENERGIZA – a project that aims to provide solar energy in the provinces of Manica, Sofala and Cabo Delgado, impacting 6000 Mozambicans. More information on both projects is publicly available at:

- [Guinea-Bissau: FUMUKABA](#)
- [Mozambique: ENERGIZA](#)

For further information on other ongoing projects that Galp is involved consult here:

- [Galp Foundation](#)
- [Galp Energiser](#)

4. Lessons and Issues

Lessons and Issues

The lessons and highlights from 2019 largely relate to the importance of the training of the security forces in the Voluntary Principles on Security and Human rights and how this training can help the organisations to respect the human rights in any situation, even in emergencies.

Next Steps for 2020 onwards

- Continue to address gaps in Galp's policies and procedures related to human rights and security.
- Continue to implement the human rights action plan, resulting from the assessment carried out in Mozambique.
- Implement the human rights action plan, resulting from the assessment carried out in Brazil.
- Preparation of the training of the security forces in the Voluntary Principles on Security and Human rights:
 - Pilot training in Mozambique for the Security Forces;
 - Preparation of the training guide to apply in all Galp geographies.
- Development of a standard of security assessments, which includes the Voluntary Principles.